



# Sustainability Report 2022/23









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Looking at the development of the company from 2005 to today, I am so proud of the team that we have created and the culture that this team cultivates.

## A Word From Techbuyer's Group CEO, Kevin Towers

Sustainability is, and will always remain, at the heart of everything that Techbuyer does. Maybe it's something to do with our Northern English, Yorkshire roots, but we just like to make the most of our resources and work hard to make things last!

From environmental best practice to community support, sustainability is a cornerstone of our company ethos, culture and operations. Within this, we consider fair labour, environmental issues, ethical values and community support to be vital.

Whilst this year has been challenging across the market, we're proud to have remained true to these core values, implementing training for our team, setting new and exciting challenges, and delivering sustainable IT solutions across the globe.

Even though we too have felt the struggles facing the market and have had to adapt to a shifting landscape in the technology industry, we have also celebrated some key victories along the way. These include setting our Net Zero Pledge, hitting three of our nine targets set against the UN Sustainable Development Goals, and delivering IEMA accredited Sustainability training to our staff members.

As the company continues to develop, our strategy for reporting on and monitoring sustainability progress is constantly evolving. We're finding it increasingly necessary to acquire and maintain recognised sustainability ratings and scorecards, such as the EcoVadis rating, aligning our sales strategy even more closely with sustainable values.

However, whilst we must answer customers on the role we play and the impact we have in their supply chain, we also have a supply chain of our own to consider and this will be a focus moving forward into the new year. Scope 3 emissions make up the majority of our carbon footprint, much of which comes from our supply chain. In the coming year, we will work to reduce this area of our footprint and create strong relationships with like-minded companies to generate a supply chain and wider community that we can be proud of.

With 2024 right around the corner, our strategy remains clear and unchanged: 'to build'. Throughout the next financial year we will continue to build on our sustainability credentials, efforts and delivery, creating a business that not only adheres to environmental best practice but thrives off the challenge.

Looking at the development of the company from 2005 to today, I am so proud of the team that we have created and the culture that this team cultivates. The level of dedication, passion and genuine interest in making a difference within the industry is phenomenal. This team is made up of individuals who work to educate themselves on industry and environmental issues in their areas, who work together to aid not just their own, but all departments, and who work to create a business that we can all continue to be proud of. I look forward to watching the advancements we make and the challenges we overcome in the year to come.

# Who We Are and What We Do

Techbuyer is the leading provider of sustainable IT solutions. We offer a range of infrastructure and cloud services, back-up and virtualisation for our enterprise customers and can analyse the energy efficiency of customers' server estates with Interact.

Techbuyer provides new and refurbished servers, storage and networking to customers looking to make the best use of IT assets with component level upgrades, as well as hybrid systems that reduce waste and our impact on natural resources. We also provide IT Asset Disposition services for retired assets, have an in-house repairs and recycling function.







## Our Locations



Harrogate



Minnesota



New Jersey



Vancouver



Paris



Goch



Melbourne



Auckland

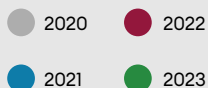
# Snapshot Highlights 2022/23

## Achieving our Goals

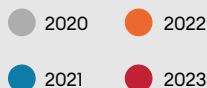
Early this year we were delighted to announce that we've successfully achieved three of our UN Sustainable Development Goals, that's two years ahead of schedule!



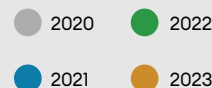
15,000 hours of physical activity for our colleagues' good health and wellbeing.



£3 million in savings for educational institutions.



Sustainable Technology promoted to 5,000 organisations.



## IEMA Accredited Training Centre

There is growing demand from organisations to train frontline, technical and support staff in sustainability concepts and approaches. Techbuyer is now an accredited training centre for the Institute of Environmental Management and Assessment (IEMA). Techbuyer received accreditation to deliver the five-day Foundation Certificate in Environmental Management this financial year.

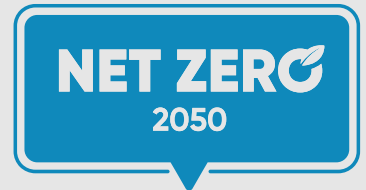






## EcoVadis

Techbuyer joined the framework in August 2023, and we are proud to have received an initial silver medal rating! We will be using EcoVadis feedback to improve our score going forward.



## Net Zero Pledge

We have pledged to become a Net Zero company by 2050 across all three scopes with an interim target of a 42% reduction by 2030. Net Zero across scope 1, 2 and 3 emissions is a challenge that we will do our utmost to meet. We spent time collating the baseline data needed to deliver an evidence-based pathway. Now we are working across all teams to deliver it.

## Co Delivery of Circular Economy Research

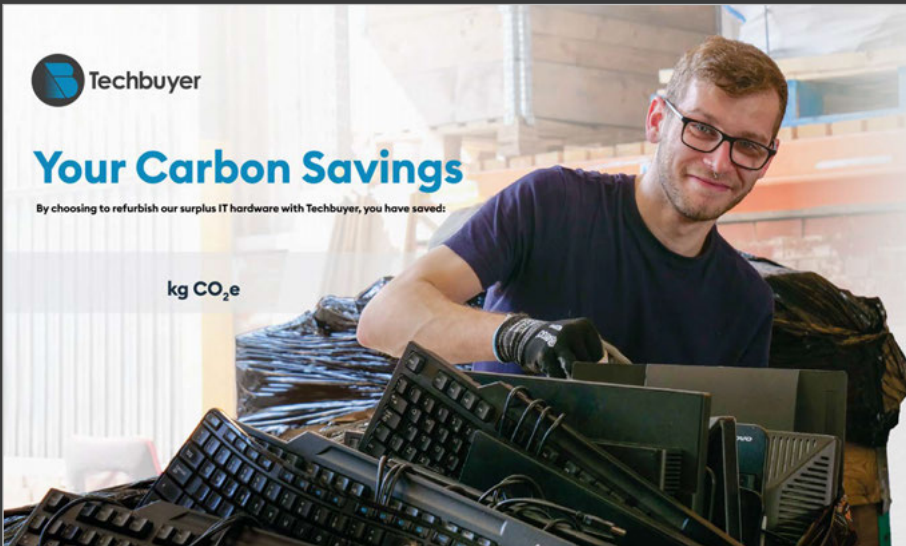
NWE Interreg funded Circular Economy for the Data Industry (CEDaCI) presented its findings in 2023 at international lifecycle conference LCM in Lille. Techbuyer was proud to have helped deliver Pilot B (the business case for refurbishment) and the Circular Data Centre Compass tool.



## Your Carbon Savings

By choosing to refurbish our surplus IT hardware with Techbuyer, you have saved:

kg CO<sub>2</sub>e



## Carbon Savings Calculator

Customers have been asking how to quantify the GHG emissions that can be avoided through reuse and selling to the secondary market. This year we delivered this through our trained frontline and technical teams.



## Five Star Rating on Support the Goals

We achieved a five-star rating for our support of the UN Sustainable Development Goals in 2023. This is a significant milestone for a company of our size. Better yet, we reached three of our targets on the framework ahead of time.







# Creating a Culture We Can be Proud of

Sustainability is about shared purpose. Being a sustainable organisation has given us a lot to celebrate this financial year. Our focus has been on deepening our understanding of sustainability best practice and integrating this into every area of the business.

This matters because it balances our ability to manage sustainability risk and opportunity whilst at the same time, it aligns our teams behind clearly defined goals. We believe that hope, confidence and empowerment are important attitudes in a sustainable business. They allow us to take positive steps towards improving the very real challenges the global community faces.

## PILLAR



### Labour

PAGES 14 – 15

We are an ethical and inclusive employer. We have also worked with academic and business partners across North West Europe to deliver the first of its kind social impact decision making indicators tool for data centre operators. More detail on this is in the section on the NWE Interreg funded CEDaCI project, which concluded this year.



### Environment

PAGES 16 – 21

We continue to be a circular economy company and are now widening focus from product life extension into all aspects of circular business practice: Narrowing the material impacts into the economy, using regenerative resources, slowing the flow of materials and recycling materials at the end of useful life.

Circular economy principles are embedded in the way we operate. From our internal research and modelling on energy usage and trial of returnable packaging, to growth of the repairs function work we do with partners on increased material recovery, projects this year have focused on reducing use and increasing recovery.



### Supply Chain

PAGES 22 – 23

We have developed a Supplier Code of Conduct and associated questionnaire for all our suppliers. In addition to issues around freedom of association, child labour, working conditions and environmental protection, we also ask suppliers about their awareness or progress towards the UN Sustainable Development Goals and Net Zero.

In 2023, we ran a campaign to give our smaller suppliers training on the UN SDGS.



### Ethics

PAGES 24 – 25

We are committed to Information Security in our facilities, as well as the ethical treatment of electronics in our downstream operations. We have supported the UN Sustainable Development Goals since 2019 with a framework of measurable targets we report progress towards.



### Community

PAGES 26 – 29

We foster a community feel within Techbuyer as well as part of the communities around our global offices. This is something that we value and work to nurture. We supported local education, health bodies and scrap stores to deliver better services locally. We engaged, collaborated and celebrated, because celebrations make life worth living.



## OUR FOCUS

- Accredited IEMA Training
- Real Living Wage
- Volunteering Policy

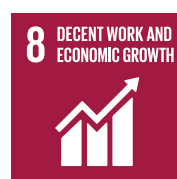
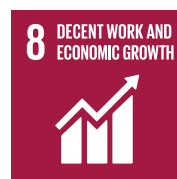
- Net Zero Pledge
- Energy efficiency
- Circular Economy Research

- Supply chain SDG education
- Techbuyer Supplier questionnaire
- Ecovadis Silver medal

- Support of UN SDGs
- Information security
- R2v3

- Community engagement
- Celebrations of our Techbuyer community
- Donations and community support

## UN SDGs IMPACTED



## Labour

### Training

Building capacity at our IEMA accredited training centre has enabled us to grow our sustainability knowledge and expertise. We now have 9 team members with a Foundation Certificate in Environmental Management, some of whom are already taking the next steps into Practitioner status.

We also have a growing number of staff with high level management and technical pre-sales qualifications, building careers with the company's help.

### 2022/23 HIGHLIGHTS

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174



Accredited IEMA courses delivered

30



Courses delivered to partners

10



Courses delivered to non-profits

73



Other professional trainings

110



Staff booked on sustainability training

- Accredited IEMA Training Centre
- Sustainability Skills for the workforce
- Net Zero
- Foundation in Environmental Management







## An Ethical and Inclusive Employer

We have established the goal to be an Ethical and Inclusive Employer in our Social Value Statement. We demonstrate this with the following actions:

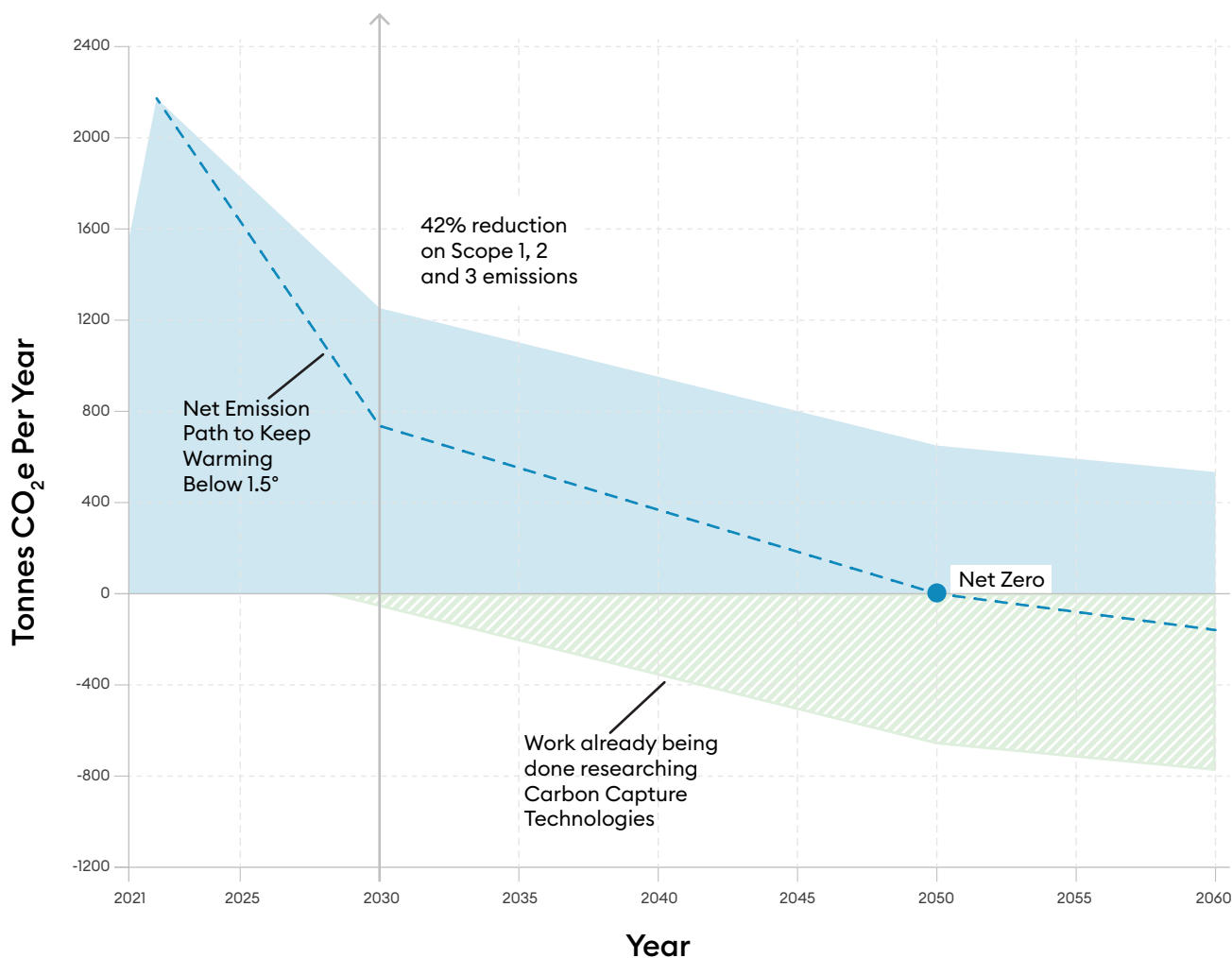
- ✓ We are an accredited Living Wage Employer.
- ✓ We operate to comprehensive Equality and Diversity policies, with a wider training rollout being imminent. This is for all existing members of the teams.
- ✓ We encourage internal applications for all new opportunities.
- ✓ We are working towards the Investors in People standard.
- ✓ We have achieved, and continue to maintain our ISO standards including, 9001, 14001, 27001, 45001 as well as R2v3.
- ✓ We will be conducting a staff survey this year to gain insight into the employee experience.
- ✓ We have an open-door policy to encourage communication – everyone sits in an open plan environment.

We also continue the work educating the sector, local communities and charities on sustainable business practice.



# Environment

## Our Commitment to Net Zero



In August 2023, Techbuyer set an absolute reduction target by 2030 of 42% for scope 1, 2 and 3 emissions, in order to achieve Net Zero by 2050. This equates to a 5.3% annual reduction (approximately 114.1 tCO<sub>2</sub>e reduction yearly).

This is more ambitious than the Science Based Targets initiative (SBTi) compliant pathway for SMEs, which does not cover scope 3. However, it is in line with our ethos and company culture as a sustainable solutions provider. We will be working with SBTi in the next financial year to set approved targets.

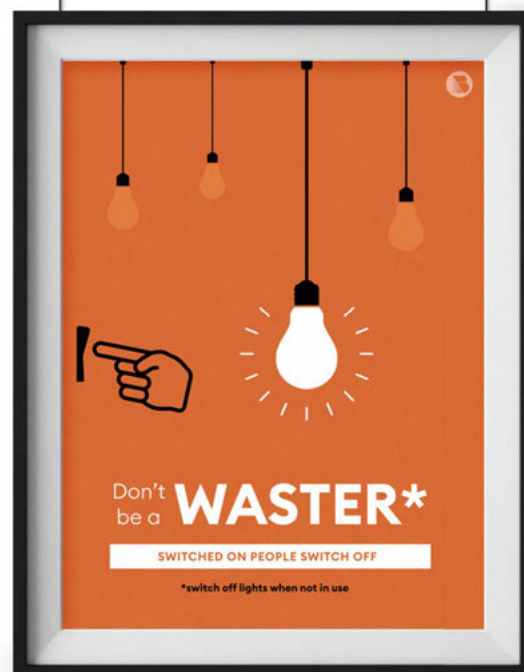
As a first step, we will be contracting renewable energy on all global offices, resulting in an estimated saving of 12.9% in CO<sub>2</sub>e emissions on the 2022 baseline.

### We are also working on:

- Consolidating courier shipments (this category was 78% of Scope 3 spend in the baseline year)
- Consolidating sites (resulting in reduced interoffice transfer and lower scope 1)
- Decommissioning our gas boiler (reducing our scope 1)

We have also carried out initial research into carbon capture technologies, which is provided below. We will continue to explore investments in biofuels and other technologies as time goes on and can present these to the board. Although this is the last stage of a Net Zero pathway, we will need to understand carbon capture to balance our emissions at the end of the process.





## Energy Efficiency

Reducing carbon emissions is vital. So too is increasing energy efficiency. Water and materials usage is significant in energy production and we need to reduce pressure on these resources by making the best use of what we have.

### Analysis

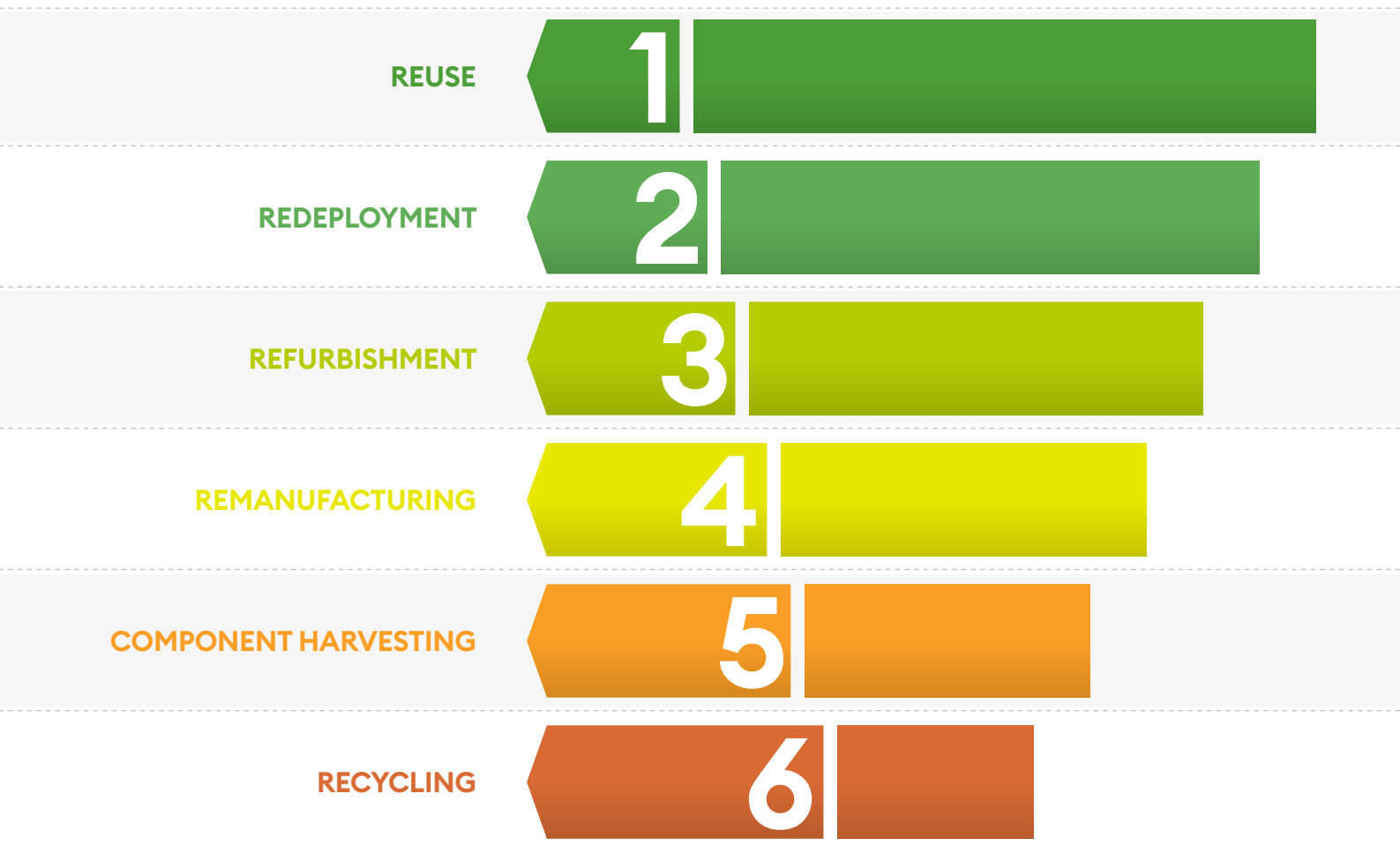
In 2023, Techbuyer contracted Best Energy to install sub meters on our warehouses in the UK. We used this energy analysis to measure the effect of our hardware interventions. Analysis provided by our sister company, Interact, demonstrated that replacing our servers with higher grade refurbished models would result in 60% energy saving.

### Behaviour change

Behaviour change has been just as important. Our teams have used the analysis to measure the effect of responsible energy usage and share the results with the other offices worldwide. Regular communications, appointing Energy Champions, creating internal campaigns have all helped us to reduce the energy we use across the company.



# Circular Economy



## Our Guiding Strategy: Waste Hierarchy

Following the waste hierarchy helps us maximise circularity. We prioritise repair, refurbishment, and reuse, recycling only what's left (due to the wasteful and energy-intensive recycling processes) with a zero-to-landfill policy. We're working to move the industry from the left side of the diagram above – where recycling is most common – to the right side, mirroring our approach.

# CEDaCI Project Concluded

Techbuyer has been a full partner in the NWE Interreg funded research initiative since 2021 and a partner since 2019. The project spanned seven countries. It brought together academics and organisations from design, use, refurbishment, recycling and product development.

First of its kind decision making tool for circularity in server design and provisioning.



First of its kind lab analysis of servers and material content



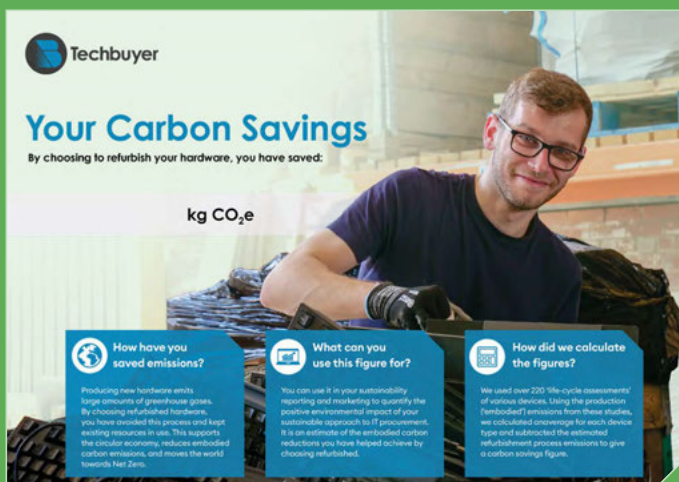
80 SMEs trained



Policy papers delivered to the EU commission and UK government



First of its kind social impact for servers



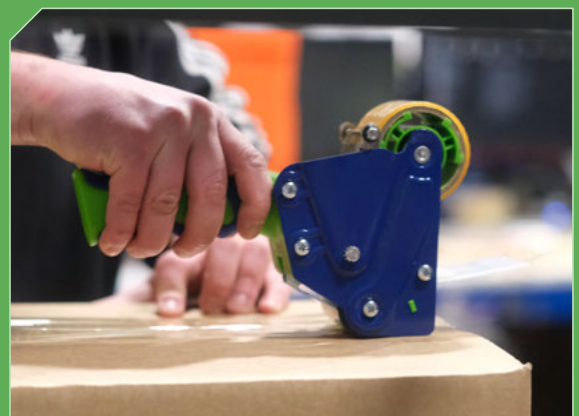
## Carbon Savings Calculator

We now provide embodied carbon savings certificates to our ITAD and refurbished equipment customers to enable triple bottom line life cycle thinking within their organisations.

## Packaging Circular Economy

In line with our commitment to Circular Economy, Techbuyer partnered with reusable packaging innovator Circopack on a long-term trial of reusable packaging. It was a successful data collection for the reusable packaging supplier, enabling the company to demonstrate proof of concept for the packaging design.

Our whitepaper on increasing recycled content and recyclability of our packaging was released this year.





# Increasing Reuse with Repair

We continue to develop our repairs capacity with 3D printing of parts, in-house respray and software management.

The majority of our 3D printers use PLA. PLA is a plant derivative that is biodegradable by Hydrolysis, Thermal or Photo Decomposition. The production of PLA requires less energy and produces fewer greenhouse gases than conventional plastics.

## Recycling

- We have reduced the frequency of vehicles moving waste to recyclers by 50%.
- Our e-waste team refurbish pallets to stop shipping materials being thrown away.







## Supply Chain

To be a fully sustainable organisation we need to be engaging and working with our supply chain to help them improve performance as well. This is an ongoing process and will build with time. These are our two key milestones for this financial year.



### UN Sustainable Development Goals Supply Chain Education

One of our selected focus areas in our support of the UN Sustainable Development Goals is Goal 4 – Quality Education.

We worked with students from the University of York School of Business and Society to develop a webinar for our suppliers on supporting the UN SDGs and practical steps to do this.

### Supplier Code of Conduct and Questionnaire

Techbuyer released its first code of conduct in March 2023. This is an overview of the topics covered. A full version is available on request. The expectations across these Principles are founded upon internationally recognised and accepted best practices, including the UN Global Compact's (UNGC) 10 Principles and the Ethical Trading Initiative's (ETI) Base Code of nine standards (which is itself based upon the conventions of the International Labour Association (ILO)).

#### Human Rights

- Protect human rights
- Not complicit in human rights abuses
- No harsh or inhumane treatment

#### Labour

- Employment is freely chosen
- Freedom of association and right to collective bargaining
- Safe and hygienic working conditions
- No child labour
- Living wages are paid
- Working hours are not excessive
- No discrimination

#### Environment

- Precautionary approach to environmental challenges
- Promote greater environmental responsibility
- Develop and diffuse environmentally friendly technologies

#### Anti-corruption

- Work against all forms of corruption





We regularly donate any surplus packaging materials to the Scrap Creative Reuse Arts Project, Farsley, Leeds.

## Ethics

### Support of UN SDGs

Techbuyer has supported the UN Sustainable Development Goals since 2019. We have identified nine measurable targets against these. These targets were identified through consultation with our teams.

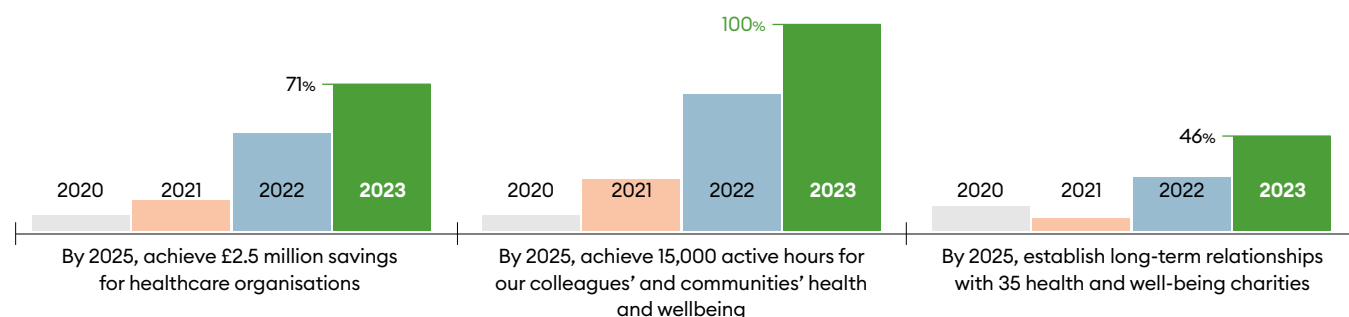
In 2023, we hit three of these targets early. We will continue in our activities towards these and report new numbers annually to 2025.

Our focus targets for the next financial year are donation of kilos to education bodies worldwide, hours spent educating young people and long-term relationships with Health and Wellbeing charities. All of these suffered during lock downs. Focus on these areas has brought the numbers up from last year, but not to the level we would like them to be.

#### 3 GOOD HEALTH AND WELL-BEING



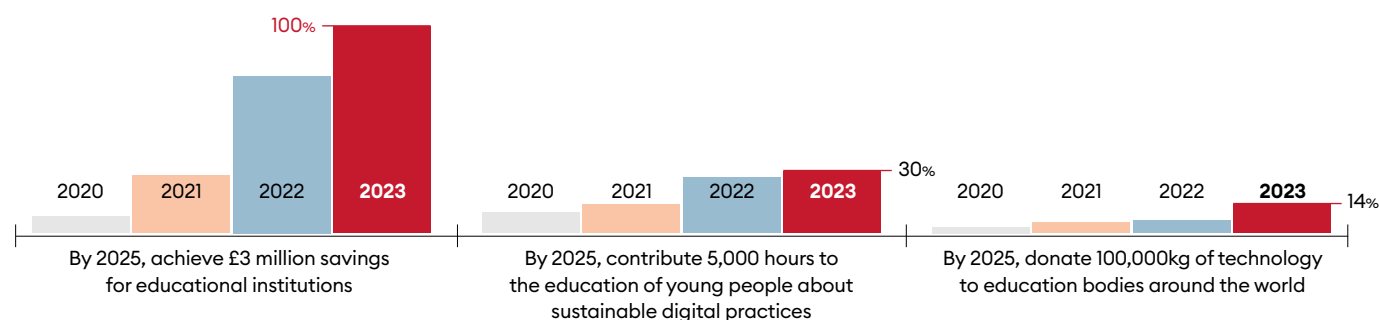
### Goal Focus: Ensuring healthy lives and promoting well-being for all



#### 4 QUALITY EDUCATION



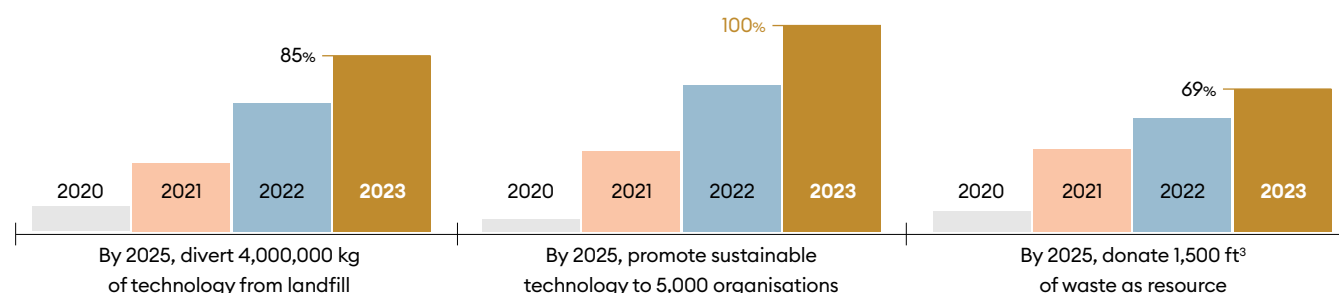
### Goal Focus: Ensuring inclusive quality education and promoting lifelong learning for all



#### 12 RESPONSIBLE CONSUMPTION AND PRODUCTION



### Goal Focus: Ensuring sustainable consumption and production patterns







### Information Security

Our ITAD facilities in England hold ADISA (the only ITAD framework approved by the UK ICO) Dial 3 rating for IT Asset Disposition with France following the same framework, which gives us the highest level of security accreditation for data transfer and sanitisation. This, together with our ISO management systems gives us a framework to check performance and continuously improve.

### Advocacy

We support a limited number of campaigns that link to our shared ethics of reducing waste and increasing social benefit. Some examples over the last year have been joining a campaign against Single Use Vapes, supporting the Right to Repair and joining working groups on the Ecodesign Directive.

### Ethical Downstream Operations

SERI is a multi-stakeholder, collaborative non-profit organisation in the world focused exclusively on minimising the environmental and health risks posed by used and end-of-life electronics, while also maximising the social and economic value presented by this equipment. Its R2v3 certification is the best assurance that reuse and data protection is maximised, and that equipment is disposed of in an environmentally responsible manner at the end of life.

More about our ethics can be found in the Social Value Statement on our website.





## Community

### Community Engagement

#### Green Elf Project

In December 2022, we supported the Harrogate-run Green Elf project which worked to increase sustainability understanding for children within the local community. We supplied lesson plans and resources to teach children about sustainable technology.

#### Charity in the USA

In Winter 2022, we donated 50 laptops and desktop computers to Bridging Tech, which is a charity that works to bridge the digital divide and empower K-12 students affected by homelessness in the USA. Bridging Tech is making a huge difference by reaching the most in-need areas in the US, and we're delighted to be able to play our part in helping children get connected to the digital world.

#### Resurrected Bites / Stray Ferret

In order to support our local community, we paired up with a local publication, the Stray Ferret, to raise money for a Harrogate-based organisation Resurrected Bites who work to feed those in need in the area. Our efforts resulted in a combined donation of over £12,000.

#### Right to Repair advocacy in the USA

We joined Free ICT USA in June 2022. This organisation works to promote fair and open markets, removing barriers to the independent trade, repair and maintenance of computer hardware and software.

With many US states looking at right to repair legislation, we feel it's important to use our platform to advocate for the right to repair. So, in Fall '22, we joined a call with members of NJ Senator Cory Booker's team to educate them on the importance of the right to repair. We will continue to engage with legislators in order to advance this important cause.





## Donations and Community Support

### IT Schools Africa Big Give

We supported IT Schools Africa during their Big Give donations campaign during which, the government agreed to double donations made to the charity, amongst others. We contributed by launching a campaign in support of the charity, encouraging donations and spreading the word. We also offered ITAD clients the opportunity to 'donate their rebate' when disposing of their used IT hardware.

This led to a record-breaking year of donations for IT Schools Africa!

### Yorkshire Aid Convoy

In partnership with the Yorkshire Aid Convoy (pictured above) and Reusing IT, we delivered 1000 refurbished PCs to Ukraine to help get their schools back online during the ongoing conflict. We contributed by providing 1000 SSDs for the devices to ensure that they could function as needed for the schools.



# Techbuyer Celebrations



## Donations to Gamers Beat Cancer

In support of the Gamers Beat Cancer charity, we donated a fully refurbished gaming rig to one of the charity's patrons. Gamers Beat Cancer works to provide PCs, video consoles and games to cancer patients and their families to combat the mental health issues caused by living with cancer.



## Global Goals Day

After completing three of our nine UN SDG targets, we hosted a celebration event in which we shared a presentation with our team whilst they enjoyed a complimentary lunch. We tied Global Goals Day in with the woman's world cup and invited all members of the team to wear a football shirt of their choice and donate to charity throughout the day as well.





**Rounders on the Stray**

We invited our team out into the summer sun for a 'friendly' game of rounders!



## Appendix 1

### Sustainability Aspects and Impacts Assessment

This table contains a list of key sustainability concerns for Techbuyer, how we measure impact and actions to improve.

Activity	Aspect	Impact	Indicator	Actions
<b>Electricity</b>	Use of grid electricity	GHG emissions Energy Security	Kg CO2e KwH	<ul style="list-style-type: none"> <li>– Net zero pathway</li> <li>– Best energy audit</li> <li>– Internal campaign to reduce energy use</li> </ul>
<b>Gas</b>	Use of gas boilers	GHG emissions Energy Security	Kg CO2e KwH	<ul style="list-style-type: none"> <li>– Internal campaign to reduce usage</li> <li>– Phasing out gas boilers</li> </ul>
<b>Transportation</b>	Use of vehicle fleet Use of courier services (land and air)	Vehicle emissions Resource depletion	Kg CO2e	<ul style="list-style-type: none"> <li>– Training given to drivers on fuel-efficiency</li> <li>– Use of electric vans in our fleet</li> </ul>
<b>Paper use</b>	Paper used for printing and packaging	Carbon footprint Resource depletion	Kg of paper	<ul style="list-style-type: none"> <li>– Use of recycled and FSC certified paper</li> </ul>
<b>Processing of e-waste</b>	Pollution Risk Transportation of waste	Vehicle emissions	Number of incidents	<ul style="list-style-type: none"> <li>– Adherence to R2 certification.</li> <li>– Training and safety measures</li> </ul>
<b>Water</b>	Use of water in facilities	Water scarcity	M3	<ul style="list-style-type: none"> <li>– Aerators on taps</li> <li>– Dual flush toilets</li> <li>– Waterless Urinals</li> <li>– Flush sense detectors</li> <li>– Low water use Dishwashers</li> </ul>

## Appendix 2

### Carbon Footprint Breakdown

We took the decision to have our baseline year follow the calendar rather than the financial year following advice from carbon consultants and government carbon reduction plans. This extends beyond our last published figures into a full scope 3 breakdown based on company spend. It was developed in partnership with Plan A.

GHG Scope and Category	Emissions Sources	FY 21-22 (tonnes CO <sub>2</sub> e)	CY 22-23 (tonnes CO <sub>2</sub> e)
Scope 1 (direct emissions)	Owned Delivery Vehicles	77.70	99.35
Scope 2 (indirect emissions)	Electricity Usage	37.63	277.56*
Scope 3	Business Travel	119.30	105.71
	Downstream Transportation and Distribution	1298.54	1404.19
	Suppliers	–	39.76
	Employee commute	–	233.65
	Waste	7.10	12.70
	Cloud Servers	–	0.21
	Total	1426.25	1795.95
Total		1541.59	2172.86

\* In June 2023 we discovered our UK electricity supply was not 100% renewable. This has now been remedied with the procurement of a new energy contract with our supplier.



## Appendix 3

### Sample Data Capability Statement

These tables contain information on our data sanitisation capability in our main refurbishment facility, a key ethical concern for Techbuyer. It records plans in place to provide for the safety and sanitisation of all data storage devices as appropriate to the type of device and level of sensitivity of the data. We have additional capabilities at our ITAD facility, which are available on request.

Media Type	Data types present	Method of Sanitisation for Reuse	Method of Destruction for Recycling
<b>Magnetic Hard Disk Drives (HDD)</b>	HDDs have the potential to contain every type of Personal & Company Data	NIST 800-88 Purge/Clear using CEDAR ERASEIT R1.1.0.0. and/or White Canyon WipeDrive 9.7. (where a drive is older and not compatible with the latest version, older supported versions may be used)	If data sanitisation not possible. Sent to approved DSV for shredding using UNTHA R30. 20mm shred
<b>Solid State Drives (SSD)</b>	SSD have the potential to contain every type of Personal & Company Data	NIST 800-88 Purge/Clear White Canyon WipeDrive 9.7. (where a drive is older and not compatible with the latest version, older versions may be used)	If data sanitisation not possible. Rendered inoperable – nand taken out! Shredded! Sent to approved DSV for disposal
<b>Hybrid Disk Drives (SSHD)</b>	SHD have the potential to contain every type of Personal & Company Data	NIST 800-88 Purge/Clear White Canyon WipeDrive 9.7. (where a drive is older and not compatible with the latest version, older versions may be used)	If data sanitisation not possible. Rendered inoperable – nand taken out! Shredded! Sent to approved DSV for disposal
<b>Smart Phones</b>	Smart Phone have the potential to contain every type of Personal & Company Data	PiceaService Baseline Overwrite Most up to date version available	Asset has the battery removed and recycled separately the unit is then shredded and sent to a R2 DSV
<b>Networking Equipment</b>	Some Networking equipment can store IPs, Company Names and Technician Contact Info	CLI/Hybrid Terminal Factory reset, flash wipe, or Reimage dependent on the device	Asset is dismantled to component level, with data-bearing motherboard rendered inoperable, any flash media crushed and recycled via a R2 DSV

Media Type	Data types present	Method of Sanitisation for Reuse	Method of Destruction for Recycling
<b>Printers, Copiers &amp; other Office Equipment</b>	Some Devices can store IPs, Company Names and Technician Contact Info	Factory reset.	Asset has any storage device removed to be recycled as HDD the unit is then rendered inoperable
<b>PCs, Laptops &amp; Server BIOS/UEFI</b>	Some Devices can store IPs, Company Names and Technician Contact Info	Factory reset of BIOS/UEFI & Remote Management Consoles	Asset is dismantled to component level, with data-bearing motherboard rendered inoperable, any flash media crushed and recycled via a DSV
<b>Office IP Phones</b>	IP Phones can store IPs and Contact Info	Data Sanitisation Not Available	Asset has the data bearing motherboard rendered inoperable and recycled via a DSV
<b>Magnetic Tapes &amp; LTO Tapes</b>	Tapes have the potential to contain every type of Personal & Company Data	Data Sanitisation Not Available	Sent to Approved R2 DSV
<b>Optical Disks</b>	Optical Disks have the potential to contain every type of Personal & Company Data	Data Sanitisation Not Available	Sent to Approved R2 DSV
<b>USB Removable Media</b>	USB Media has the potential to contain every type of Personal & Company Data	Data Sanitisation Not Available	Asset is dismantled to component level, with data-bearing motherboard rendered inoperable, any flash media crushed and recycled via a R2 DSV

## Appendix 4

### Waste Streams and Disposal Methods

Techbuyer operates a zero-to-landfill policy across all operational waste. Wherever possible, waste is recycled to its highest value; anything that cannot be recycled is used for energy recovery rather than going to landfill.

Breakdown			FY 22 - 23	
			Average %	Total KG
	Total e-waste Amount		–	227,048
	Total e-waste Recycled		–	227,048
Operational Waste	Waste Streams	General Waste	23.29%	12,836
		Mixed Recycling	18.32%	10,098
		Cardboard	53.52%	29,500
		Confi-Shred	1.25%	690
		Glass Recycling	0.54%	297
		Bubble Wrap	0.00%	0
		Plastic Recycling	3.08%	1,700
		Total		100.00%
	Disposal Method	Energy from Waste	21.64%	11,926
		Recycled at MRF	76.57%	42,208
		Site Segragated Recycling	1.79%	987
Total		Waste	–	282,169
		Recycled	96.00%	270,243



## Appendix 5

### EcoVadis Scorecard

The scorecard below identifies areas of strength and weakness in Techbuyer's ESG rating. At the moment, we are in the 83rd percentile. We will be looking to improve our sustainable procurement performance in the coming financial year.

Our focus area will be our supply chain, which we will be addressing with an increased focus on supplier and vendor engagement, verification and alignment.



### TECHBUYER LTD (GROUP)

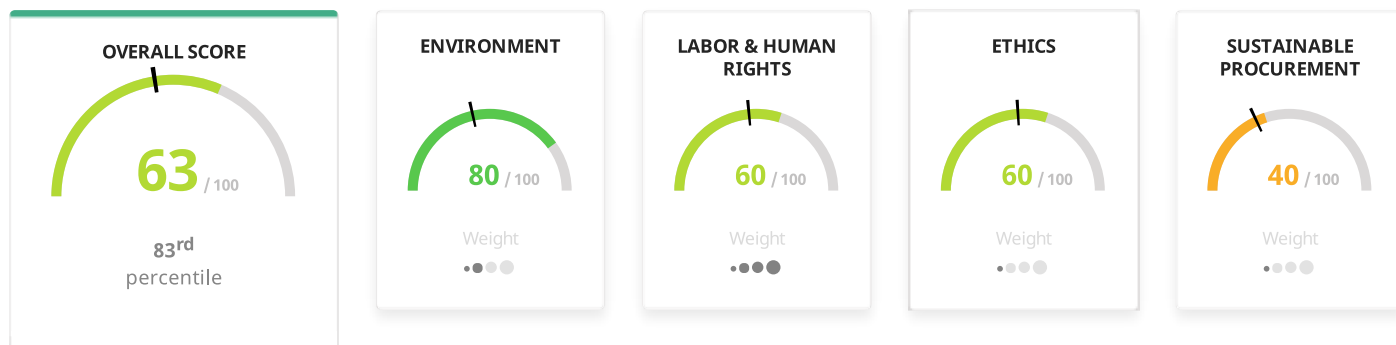
Harrogate - United Kingdom | Computer programming, consultancy and related activities

EVID: EQ578528

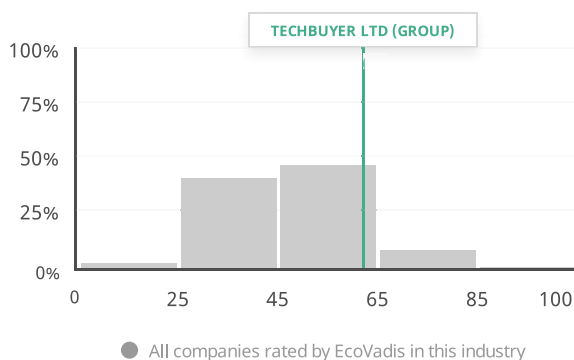
Publication date: 16 Aug 2023

Valid until: 16 Aug 2024

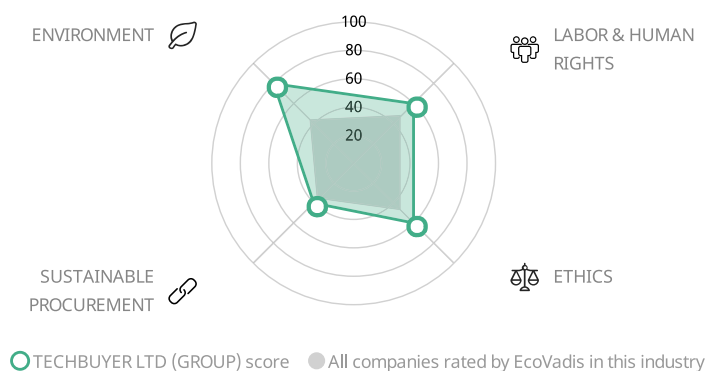
Sustainability performance    ● Insufficient    ● Partial    ● Good    ● Advanced    ● Outstanding    — Average score



Overall score distribution



Theme score comparison



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