



Techbuyer

ITAD

IT Asset Recovery Specialists

techbuyer.com

Why Choose Techbuyer's ITAD Service?

Techbuyer's ITAD service is a secure and environmentally friendly way to dispose of your used, excess or redundant IT assets. We ensure that you fulfil your business obligations under the latest GDPR and environmental regulations.



Secure data sanitisation

We use industry-leading software from White Canyon and Blancco to fully data erase your devices.



Secure collection and transportation

GPS is fitted to all vehicles, and all assets are tagged and registered.



Full documentation

We provide full end-of-life and data sanitisation documentation for complete peace of mind.



The sustainable option

We practice a zero-to-landfill policy that ensures that no technology receive ends up where it shouldn't.

What IT Hardware Do We Process?

We process servers, storage and networking equipment, laptops, desktops and mobile phones from over 150 different brands including HPE, Dell, Intel, IBM, Samsung and Apple. Every asset is tagged, data erased and refurbished or ethically recycled. There are also opportunities for rebates for certain IT assets.



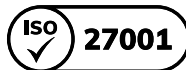
“We operate to the highest security standards and protect your data at every stage of the process. Our approach eliminates security risks for your business whilst protecting the environment.”

David Benyon, ITAD Compliance & Operations Support

Industry-leading Security

Your reputation is our reputation, and we believe that nothing is more important than your data security. Only security vetted staff handle your data at Techbuyer, from collection right through to permanent erasure. Our secure facility is under 24/7 CCTV and full documentation is provided.

Techbuyer's ITAD facility operates to the highest standard at all times to protect your business information. We hold ISO27001 to ensure the data security of information for all of our clients. We assess the risks to data and implement comprehensive controls to mitigate threats.



We hold ISO 9001 and 14001, as well as a silver EcoVadis medal, marking us as a company offering responsible and sustainable IT disposal.

**southern
coop**

Techbuyer has provided IT disposal solutions for numerous clients including The National Lottery and Southern Co-Op. We'd love to offer your business the same level of security and protection.



Hardware Tracking, Traceability, and Documentation

Techbuyer's ITAD service is built around a core of data fidelity. Every step of the process eliminates risk for your business and offers an auditable transfer of custody of data over to Techbuyer.

Upon collection, Techbuyer formally accepts custody of all data bearing assets and accepts the risk associated. Our security cleared drivers arrive in GPS tracked vehicles to collect an itemised list of assets.

Once the collection is completed, the assets are signed over to Techbuyer and our client has complied with all legislative requirements.



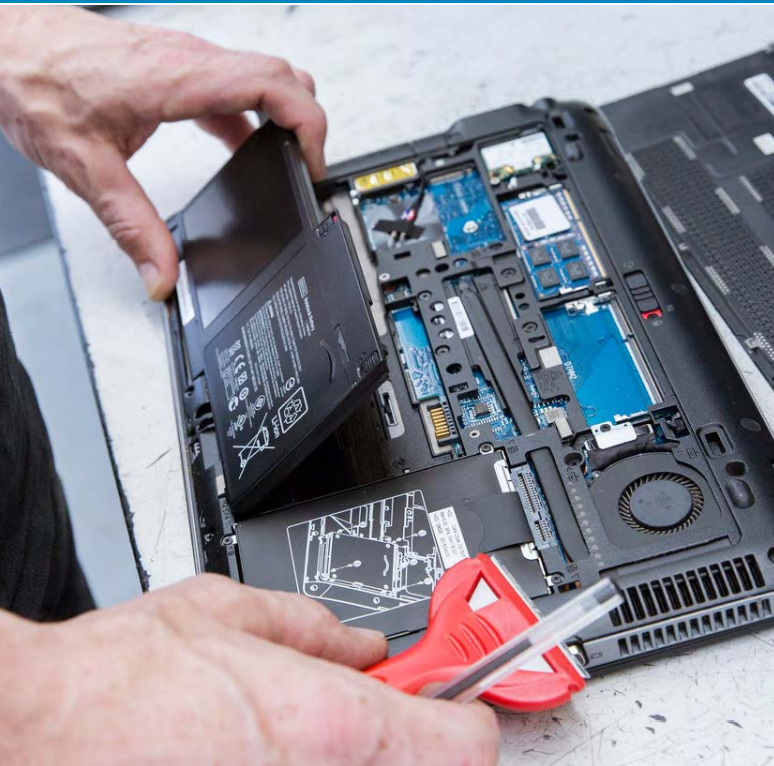
Techbuyer's ITAD Process

We have a secure ITAD process which protects company data at every stage, from collection right through to payment. By following the highest security standards in the ITAD industry, we provide complete peace of mind for our clients and encourage more companies to send their used IT equipment for refurbishment.



Data Erasure Process

Using industry leading software we data erase all data-bearing devices (HDDs, SSDs and more) and provide full documentation and evidence of GDPR compliance.



Laptops and Desktops Testing Process

Units arrive at our secure facility and are individually asset tagged. We record make, model, serial number and initial condition. Once all the data has been erased, we carry out the following steps:

- ✓ Internally and externally cleaned
- ✓ Clean screens to aid checks for dead pixels and touch screen testing later in the process
- ✓ Reset factory defaults within Bios
- ✓ Check webcam / light present

Technical Test Checklist

- | | |
|-------------|---------------|
| ✓ CPU speed | ✓ Keyboard |
| ✓ CPU model | ✓ Touchscreen |
| ✓ RAM | ✓ Touchpad |
| ✓ HDD | ✓ Webcam |
| ✓ SSD | |

Technical Review Checklist

- | | |
|------------------------|--|
| ✓ Screen size | ✓ Wifi |
| ✓ Optical drive | ✓ Drivers |
| ✓ Input/output ports | ✓ Battery |
| ✓ Sound | ✓ Screen condition (marks, shadows, dead pixels etc) |
| ✓ Mousepad and buttons | |

Mobile Device Testing Process

Units arrive at our secure facility and are individually asset tagged. We record the make, model, IMEI number and/or serial numbers along with an initial condition grading via visual inspection.

Once all devices have been through our rigorous testing process, we will issue each client with a detailed asset report with our testing results and rebates that we can offer per device. Data erasure documents for each device will be provided as standard procedure stating all personal and sensitive information has been destroyed with our approved software.

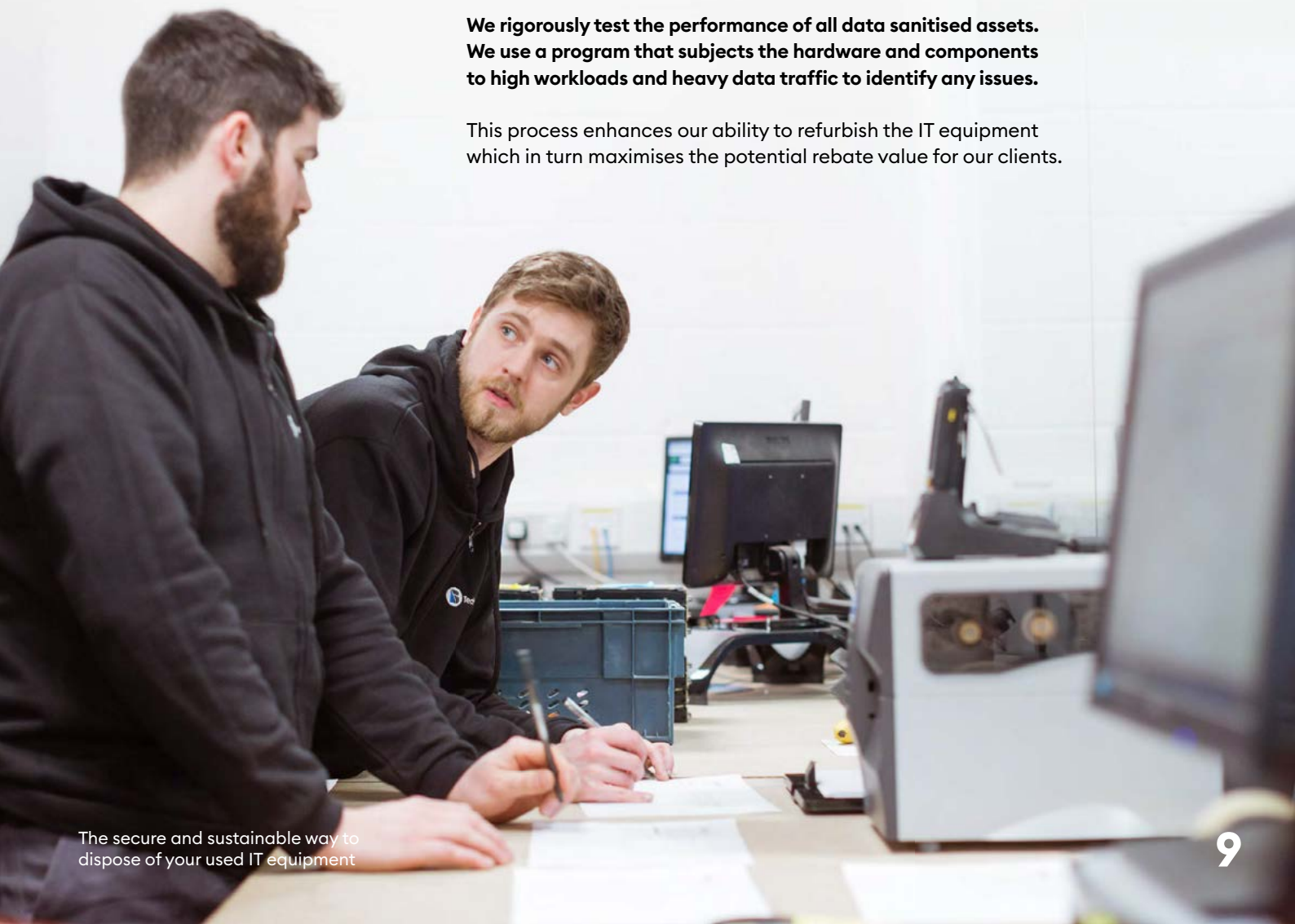
We do offer non-working rebates for mobile phones and tablets providing we can data erase such devices and that these damaged devices have a resale value. Any device which we cannot data erase we will granulate and issue data destruction documents for peace of mind that your personal information has been securely destroyed.



Performance Stress Testing

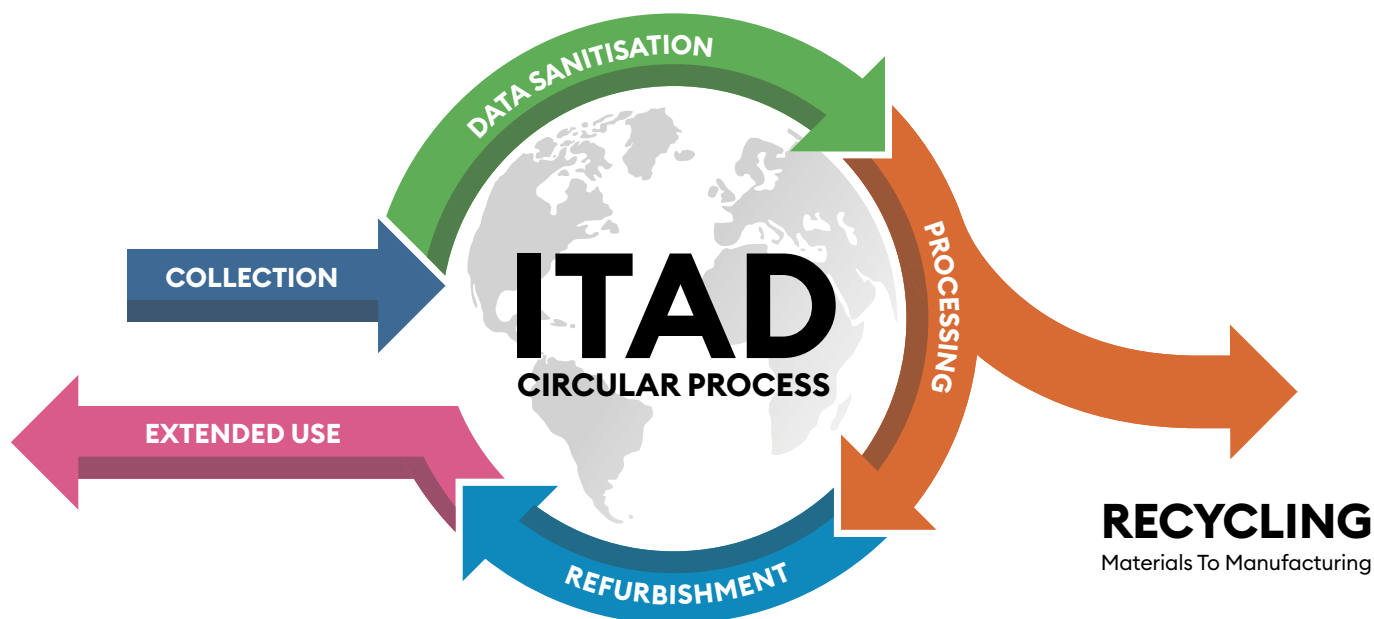
We rigorously test the performance of all data sanitised assets. We use a program that subjects the hardware and components to high workloads and heavy data traffic to identify any issues.

This process enhances our ability to refurbish the IT equipment which in turn maximises the potential rebate value for our clients.



What Happens to Your IT Hardware?

At Techbuyer, all of the IT hardware that enters our facility is either refurbished or ethically recycled. This ensures that equipment is reused wherever possible and nothing is sent to landfill. This keeps quality IT hardware in circulation and contributes to a circular economy.



ENTERS ITAD

Our DBS checked team collect your IT hardware in GPS tracked vehicles and deliver direct to our ITAD facilities to begin asset tagging and processing.

DATA SANITISATION

We data sanitise all data-bearing devices and components to protect all business information from data breaches.

Physical destruction is also available for the most risk-averse clients.

PROCESSING

At this stage, we assess what will happen to the technology that we have received – we look to refurbish as much as possible to extend product lifespan.

For assets we cannot sell, we look to donate to our charity partners where possible, or we send them to be ethically recycled.

REFURBISHMENT

Our 25-point refurbishment process is designed to make your redundant IT hardware look and perform as well as new.

This equipment comes with a three year warranty and extends the lifespan of quality equipment.


EXTENDED USE

Refurbished hardware serves companies around the world to deliver high-performance, reliable and cost-effective IT solutions.

We aim to send the majority of your IT hardware back into the use phase of its lifespan to ensure that it doesn't reach end of life before its time.

Reporting Examples

At the final sanitization stage of our ITAD process, we provide all the necessary compliance documentation to our clients.



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www.techbuyer.com

Techbuyer Ltd
Unit 1,
Hookstone park,
Harrogate,
HG2 7DB

Statement of data sanitization for: PO Example


Company Name Here
Company Address Here

Asset Number	Serial Number	Description	Sign-off
126333	7CE94750D8	Q1J29A - MSA 2050 24"SFF Storage chassis	01/03/2022
126358	256525C146	8K331A - P2000 G3 24"SFF MSA	09/03/2022
126313	C2J00400MK	P06453-821 - ProLiant DL380 Gen 10 8xSFF	09/03/2022
126296	C2J00400XG	P20172-821 - ProLiant DL380 Gen 10 12*1FF	09/03/2022
126310	C2J00400M6	P06453-821 - ProLiant DL380 Gen 10 8xSFF	09/03/2022
126316	78c3867	6099-24C - STORWIZE V3700 DISK EXPANSION ENCLOSURE	09/03/2022
126318	G0001CL50LEC6920LB	00RY382 - STORWIZE V3700 NODE CANISTER	09/03/2022
126359	CN8123R859	8K329A - P2000 G3 6CSI MSA CONTROLLER	09/03/2022
126360	CN8123R701	8K329A - P2000 G3 6CSI MSA CONTROLLER	09/03/2022
126293	5KX98XSD	JP208 - 160GB 7.2K 3G 3.5INCH SATA HDD	01/03/2022
126295	WMA9M9L51478	NB694 - 80GB 7.2K SATA 3.5IN HDD	01/03/2022
126302	10A3K3FWQNE	872401-B2 - 4TB 7.2K 6G 3.5INCH SATA HDD	01/03/2022
126308	20072666AB26	P08691-001 - 480GB 3.5" SATA SSD	01/03/2022
126314	WAE1WP2M	HP 300GB 15K 12G 2.5INCH SC DS SAS HD	01/03/2022
126315	WAE1X0IL	HP 300GB 15K 12G 2.5INCH SC DS SAS HD	01/03/2022
126319	S0NSR6P1	00Y5708 - 900GB 10K 6G 2.5INCH SAS HDD	01/03/2022
126332	0QY3ET2A	00AK377 - 400GB 12G 2.5INCH SAS SSD	01/03/2022

This Document certifies that Techbuyer UK Limited have performed the service of data sanitisation of the above asset(s) for the client / company indicated on this certificate.
These assets have been sanitised in line with the data sanitisation methods indicated in Techbuyers Data Capability Statement, which is available on request. Sanitisation includes any client / company identifiable livery applied to the asset.

Administrative authorised signature: *M. Gallacher*
Technician's authorised signature: *D. Bergen*
This service is carried in line with Techbuyers terms and conditions, a copy of which is available on our website <https://www.techbuyer.com/terms>.

Techbuyer - UK, USA, Asia Pacific, Europe



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www.techbuyer.com

Techbuyer Ltd
Unit 1,
Hookstone park,
Harrogate,
HG2 7DB

Statement of Destruction for: PO Example

Company Name Here
Company Address Here

Asset Number	Serial Number	Description	Sign-off
126292	1PB664J	OptiPlex 760	11/03/2022
126294	1s3nr3j	OptiPlex 755	11/03/2022
126334	7CE942A971	876129-001 - MSA 2050 SAS CONTROLLER	01/03/2022
126335	7CE942M338	876129-001 - MSA 2050 SAS CONTROLLER	01/03/2022
126351	C23430A05R	DL380p Gen8 8"SFF	01/03/2022
126352	C2J1440551	470065-374 - ProLiant DL380 G7 6"SFF	01/03/2022
126355	1S2583F2GKDY3C2	x3250 M4 - 1U 4"SFF Server	01/03/2022
126356	6XN2T6H4	81Y9670 - 300GB 15K 6GBPS 2.5INCH SAS HDD	08/03/2022
126357	3320A08CF092	81Y9670 - 300GB 15K 6GBPS 2.5INCH SAS HDD	08/03/2022
126376	N/A	1*CD	11/03/2022
126377	N/A	1*USB	11/03/2022

This Document certifies that TechbuyerUK Limited have performed the service of data destruction of the above asset(s) for the client / company indicated on this certificate.
These assets have been destroyed in line with the data destruction methods indicated in Techbuyers Data Capability Statement which is available on request. Destruction includes any client / company identifiable livery applied to the asset.

Administrative authorised signature: *M. Gallacher*
Technician's authorised signature: *D. Bergen*
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Techbuyer - UK, USA, Asia Pacific, Europe

Choose Techbuyer for Your ITAD Requirements

We are industry-leading ITAD specialists. To recap, Techbuyer is...



The
secure
choice

with secure data erasure
and full documentation



The
quality
choice

with over 18 years of
industry experience



The
responsible
choice

with zero-to-landfill
guaranteed

About Techbuyer

Techbuyer is a leading provider of sustainable new and refurbished IT solutions. We have a global stock of over £10 million worth of servers, storage and networking solutions, laptops, desktops and components from over 150 brands. We also partner with some of the world's biggest names in enterprise IT, including HPE, VMware, Microsoft and Veeam. Our priority is to provide excellent performance and unrivalled customer service. Our global team has over 18 years of experience in maximising IT budgets.

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